

## DATA AND SMS PRIVACY POLICY

### a. Contact Requirements

A valid email address and a U.S. mobile number (or WhatsApp for international clients) are required to book transportation.

### b. Information Collection and Sharing

We collect only what is needed to provide service: name, email, mobile number, pickup and drop-off locations, travel dates, passenger count, vehicle choice, luggage details, and the last four (4) digits of the payment card.

Full payment information is never stored.

Payments are processed via Stripe (credit card), Venmo (by request), or cash for same-day trips from Williams, AZ.

Stripe and Venmo maintain their own privacy policies.

All collected information is retained for up to one (1) year and then permanently deleted.

Collected data is never sold or shared for marketing.

It may be shared only for legal or financial dispute resolution (e.g., chargebacks, fraud investigations) or to comply with law enforcement requests.

### c. Use of Information

Information is used to provide quotes and confirm reservations; send SMS, WhatsApp, and email updates for reservations, driver details, changes, or cancellations; verify the Reservation Agreement Sentence confirming our 100% non-refundable policy; and maintain required records for up to one (1) year.